

UNITED STATES PATENT AND TRADEMARK OFFICE
CERTIFICATE OF CORRECTION

PATENT NO. : 6,901,394 B2
DATED : May 31, 2005
INVENTOR(S) : Digvijay S. Chauhan et al.

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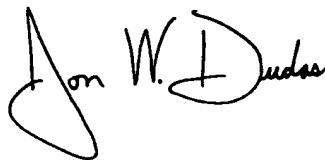
It is certified that error appears in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

Column 28.

Lines 44-47, "to: of pending questions associated with the knowledge resource, a number of responses submitted by the knowledge resource, and response times associated with the knowledge resource." should read as -- to: receive an indicator identifying an expert resource to be muted; and prohibit display of a response received from the identified expert resource. --.

Signed and Sealed this

Sixth Day of June, 2006

A handwritten signature in black ink, appearing to read "Jon W. Dudas". The signature is stylized with a large, looped initial "J" and a cursive "Dudas".

JON W. DUDAS
Director of the United States Patent and Trademark Office